

SMS DBS FAQ

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Q01 : If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “Open COMx Failed, Error code = 65533” as below, how can I solve it?

```
Message
Start Data Recording
Open COM11 Failed, Error code = 65533
Stop Data Recording
```

A01 : Please check GTM-201 COM Port is set correctly.

Q02 : If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Initialization Failed with COMx, Error code = -3” as below, how can I solve it?

```
Message
Start Data Recording
GTM-201 Modem Initialization Failed with COM4, Error code = -3
Stop Data Recording
```

A02 :

1. Please check GTM-201 green light is blanking once every three seconds (RS232/USB version) or blanking once every 800 ms (3G version).
2. If GTM-201 light is incorrect, please confirm the PIN code has been removed. If not, please remove the PIN code and re-power on. Please make sure confirm GTM-201 light is correctly, and reopen SMS DBS.

Q03 : If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Modem Initalization Failed with COMx, Error code = -1” as below, how can I solve it?

Message
Start Data Recording
GTM-201 Modem Initalization Failed with COM1, Error code = -1
Stop Data Recording

A03 : Please check GTM-201 RS-232 is connected correctly and GTM-201 is powered on.

Q04 : When GTM-204M is used on SMS-DBS, USB can receive SMS normally. Why UART can not receive SMS?

A04 : The GTM-204M defaults to using the USB Port as a SMS notification. If you want to use the UART to receive SMS messages, you must first set it through AT Command. The AT + QURCCFG? Can be used to query the current setting status, this setting is permanent and effective.

- Use USB to receive newsletters:
AT+QURCCFG="urcport", "usbat"
- Use UART to receive newsletters:
AT+QURCCFG="urcport", "uart1"