How to recover the default factory settings

Applies to:

Platform	OS Version	PAC Utility Version
WinPAC	All Versions	All Versions
ViewPAC	All Versions	All Versions

Tips & Warnings

⚠️ *The following settings are affected in the recovery operation. Before recovering the default factory settings, record the current settings if necessary.*

Default factory settings:

*System Settings->Display resolution: **800*600(WP-8x2x/WP-9000/WP523x)***

*System Settings->Display resolution: **800*480(VP-2201)***

*System Settings->Display resolution: **640*480(VP-1231)***

*System Settings->Display resolution: **800*600(VP-4231/VP-4201)***

*System Settings->Display resolution: **1024*768(VP-6231/VP-6201)***

Ethernet Settings->LAN1 (LAN2): DHCP enabled

FTP Settings->Access->Allow Anonymous: Enabled

FTP Settings->Access->Allow Anonymous Upload: Enabled

Auto Execution: empty

Multi-serial port wizard: uninstalled

Touch Panel Drivers: uninstalled

Control Panel->Power->Schemes->Switch state to User Idle: Never

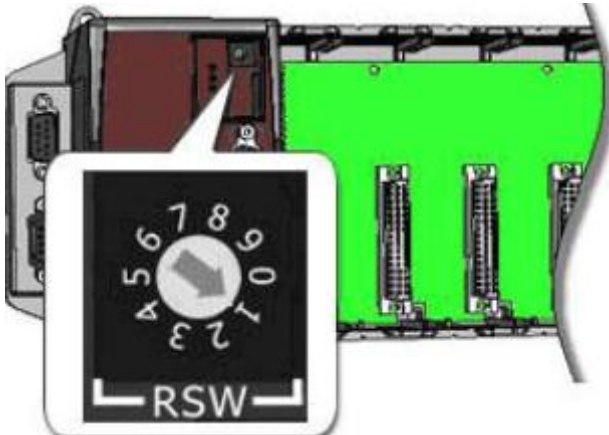*Control Panel->Power->Schemes->Switch state to System Idle: Never*

Control Panel->Network and Dial-up Connections: The settings of LAN1/2

You can recover the default factory settings as you need or an unexpected problem occurs with the following steps:
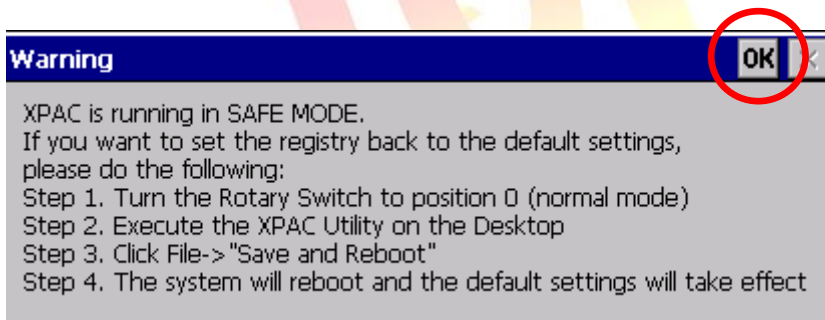
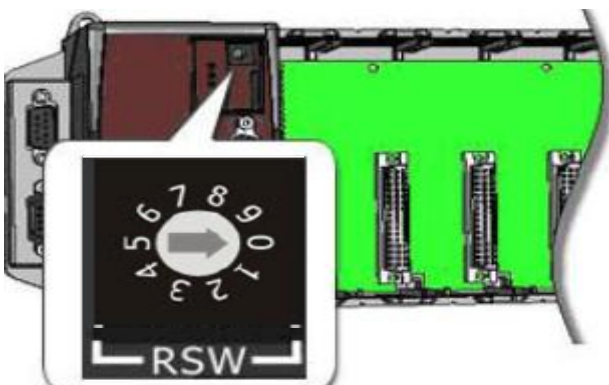## Step1. Reboot in Safe mode

1.1. Turn the rotary switch on the device to "**1**", and then boot up the WinPAC/ViewPAC
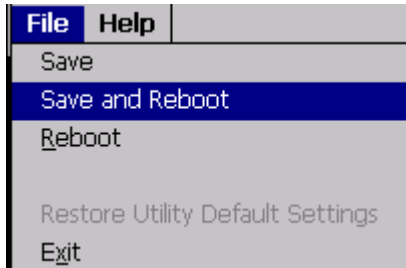

1.2. After rebooting, Click the "**OK**" button.

1.3. Turn the rotary switch to "**0**".

Step2. Recover the default factory settings

2.1. Start the WinPAC/ViewPAC Utility, and click "**File**" → "**Save and Reboot**" on the menu.

2.2. Click the "**Yes**" button and wait for the device to reboot.