ECAN-240 FAQ

Q1. In Modbus TCP server mode, the user read the wrong CAN data form CAN port 2.
(2017/12/12, Alan)
Q2. When the user set specific CAN ID with CAN 2.0B, the value of CAN ID is incorrect in
setting. (2017/12/12, Alan)
Q3. When the user read CAN message with different data length via Modbus TCP command,
the Modbus TCP response has invalid CAN data in Modbus format. (2017/12/12, Alan) 2
Q4. After the user sets the Modbus TCP Client write Table, some CAN-ID values are incorrec
(2019/12/10, Ives)
O5. How to find or restore the Module's IP when the user forgets it? (2019/12/10, Ives)

Q1. In Modbus TCP server mode, the user read the wrong CAN data form CAN port 2. (2017/12/12, Alan)

A: This is a firmware bug, and it is fixed by firmware version v1.20 or later. (2017/12/12, Alan)

Q2. When the user set specific CAN ID with CAN 2.0B, the value of CAN ID is incorrect in setting. (2017/12/12, Alan)

A: This is a firmware bug, and it is fixed by firmware version v1.20. (2017/12/12, Alan)

Q3. When the user read CAN message with different data length via Modbus TCP command, the Modbus TCP response has invalid CAN data in Modbus format. (2017/12/12, Alan)

A: This is a firmware bug, and it is fixed by firmware version v1.20. (2017/12/12, Alan)

Q4. After the user sets the Modbus TCP Client write Table, some CAN-ID values are incorrect. (2019/12/10, Ives)

A: This is a firmware bug, and it is fixed by firmware version v1.30. (2019/12/10, Ives)

Q5. How to find or restore the Module's IP when the user forgets it? (2019/12/10, Ives)

A: The user can find the module through the ICPDAS VxComm tool search servers function, or enable the module by turning CAN1_SW to 0xF, CAN2_SW 0xD (default IP: 192.168.255.1, Mask: 255.255.0.0, Gateway192.168.255.1) (2019/12/10, Ives)



