## Q: Why the Email function is fails to send email with Google Gmail account?

**A**:

## • Use APP password to sign in Google Gmail

- 1. Before setting the APP password, visit the Google "<u>2-Step Verification</u>" page to verify that is enabled.
- 2. Then visit the Google "<u>APP passwords</u>" page.
- 3. In the "APP passwords" page, select "Other (Custom name)" from "Select app" dropdown list and enter a name for the device (In this example, the name is WISE mail), and then click the "GENERATE" button.

÷	App passwords				
	App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more You don't have any app passwords. Select the app and device you want to generate the app password for. Select app				
			GENERATE		
		$\overline{\mathbf{v}}$			
	Select app	Select device 👻			
	Mail Calendar		GENERATE		
-	Contacts				
	YouTube				
	Other (Custom name)				
WIS	E mail	×			

4. A "Generated app password" page will be displayed. Copy the app password in the yellow bar (16 character code) and paste it to the Gmail's password field on the "Email Setting" page (Advanced Setting → Email Setting → SMTP Server Setting → Authentication). Finally, click "DONE" button to complete the setting.

← App passwords	App passwords						
App passwords let you sign in Verification. You'll only need to	App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more						
Your app passwords	Your app passwords						
Generated app pa	issword						
	Your app password for your device						
Exail securesally@gmail.com	How to use it Go to the settings for your Google Account in						
Password	the application or device you are trying to set up. Replace your password with the 16- character password shown above. Just like your normal password, this app password grants complete access to your						
	Google Account. You won't need to remember it, so don't write it down or share it with anyone.						
	$\overline{\mathbf{v}}$						
SMTP Server Set	tting						
*SMTP Server	<ul> <li>Specify an address of SMTP server</li> <li>Google Gmail - smtp.gmail.com</li> </ul>						
Port	465						
	✓ Enable *ID wei						
Authentication	Password						
	Security SSL T						

Please Note: After complete above steps, you cannot check this app password again. The Google "APP passwords" page only displays your app password list. If you want to get the app password again, you have to follow the step to create new app password again, and you can click "delete" button to remove the useless app password.

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	App passwords let you sign in to your Google Account from apps on devices that don't support 2-Step Verification. You'll only need to enter it once so you don't need to remember it. Learn more Your app passwords					
	Name	Created	Last used			
	WISE mail	1:35 PM	-	i i		
	Select app		~			
				GENERATE		

For more detailed description of Google "Sign in using App Passwords", please refer to the webpage.