Q: IoTstar 系統設定介面顯示"Service start failed "訊息

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 ICP DAS Co., Ltd.
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請確認 IIS(Internet Information Services)是否已完成安裝?若尚未安裝,請參考以 下操作

## 1. 安裝 IIS(Internet Information Services)

## Windows 10

點擊「開始」,或者按下鍵盤上的 WIN 鍵,然後輸入關鍵字「optionalfeatures」, 點選左欄的「optionalfeatures」。

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□ optionalfeatures 東行会令 □ there if binardo & Adjurko Strokes ● 中心 Y ● 日本 How Kitter States ************************************		最佳比對	① 图 .NET Framework 3.5 (価括 NET 2.0 和 3.0)	
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2 Optionalfeatures	2	P ontionalfeatures		

把「Internet Information Services」及「Internet Information Services 可裝載的 Web 核心」點選全部開啟並開啟 CGI,再按「確定」,等待套用變更後關閉程式。



Windows Server 2012

於「工作列」或「開始選單」中開啟「Server Manager」。



點選「Server Manager」右上方的「Manage」,再點選「Add Roles and Features」。



進入「Add Roles and Features Wizard」,閱讀「Before you begin」視窗內的資訊後, 再點選「Next」。



於「Select installation type」視窗,選擇「Role-based or feature-based installation」, 再點選「Next」。



於「Select destination server」視窗,選擇要將 Server Roles and Features 安裝於哪 個伺服器,再點選「Next」。

請注意:本範例用以選擇「Select a server from the server pool」並在下方「Server Pool」選取伺服器名稱為 IoTstarServer 的伺服器來進行安裝,請依據自行需求選擇要安裝的伺服器。

Before You Begin Select a server or a virtual hard disk on which to install roles and features.						
Server Selection         O Select a virtual hard disk           Server Roles         Server Pool						
Results Name IP Address Operating System IoTstarServer 10.0.0.4 Microsoft Windows Server 2012 R2 Datacenter						

於「Select server roles」視窗,依據下方清單勾選 Server roles,完成後點選「Next」。

	Roles A. Web Server (II	S)	
2	Add Roles and Features Wizard		_ <b>D</b> X
Select server role Before You Begin Installation Type Server Selection Server Role Features Web Server Role (IIS) Role Services Confirmation Results	S Select one or more roles to install on the selected serve Roles Application Server DHCP Server Fax Server B File and Storage Services (1 of 12 installed) Hyper-V Network Policy and Access Services Print and Document Services Remote Desktop Services Volume Activation Services Web Server (15) Web Server (15)	A.	DESTINATION SERVER Initiadianer Description Web Server (IIS) provides a reliable, mangeable, and scalable Web application infrastructure.
	windows Server Essentials Experience     Windows Server Update Services	∨ Next >	Install Cancel

請注意:勾選「Web Server (IIS)」時會跳出下圖視窗,請先勾選「Include management tools (if applicable)」, 再點選「Add Features」。

ave	Web Server (IIS)
10	Management Tools
	[Tools] IIS Management Console

於「Select features」視窗,依據下方清單勾選 Features,完成後點選「Next」。



Before You Begin Installation Type	Select one or more features to install on the selected server.	Description	
Server Selection Server Roles	▲  Vert Framework 3.5 Features Vert Framework 3.5 (includes .NET 2.0 and 3.0	.NET Framework 3.5 combines the power of the .NET Framework 2.0 APIs with new technologies for	
Web Services Role Services Confirmation Results	HTIP Activation     Net Framework 4.5 Features (2 of 7 installed)     Background Intelligent Transfer Service (BITS)     BitLocker Drive Encryption (Installed)     BitLocker Network Unlock     BranchCache     Client for NFS     Data Center Bridging     Direct Play     Enhanced Storage (Installed)     Failover Clustering     V	building applications that offer appealing user interfaces, protect your customers' personal identify information, enable seamless and secure communication, and provi- the ability to model a range of business processes.	

於「Web server Role (IIS)」視窗,閱讀並了解相關資訊後,再點選「Next」。

<u>.</u>	Add Roles and Features Wizard		
Web Server Ro	e (IIS) destination server Iofstar		
Before You Begin Installation Type Server Selection Server Roles	Web servers are computers that let you share information over the Internet, or through intranets and extranets. The Web Server role includes Internet Information Services (IIS) 8.5 with enhanced security, diagnostic and administration, a unified Web platform that integrates IIS 8.5, ASP.NET, and Windows Communication Foundation. Things to note:		
Features Web Server Role (IIS)	<ul> <li>Using Windows System Resource Manager (WSRM) can help ensure equitable servicing of Web server traffic, especially when there are multiple roles on this computer.</li> </ul>		
Role Services Confirmation Results	<ul> <li>The default installation for the VMeb Server (IIS) nole includes the installation of role services that enable you to serve static content, make minor customizations (such as default documents and HTTP errors), monitor and log server activity, and configure static content compression.</li> </ul>		
	More information about Web Server IIS		
	< PreviousInstall Cancel		

於「Select role services」視窗,依據下方清單勾選 Web Server Role,完成後點選「Next」。



<b>b</b>	Add Roles and Features Wizard	_ <b>D</b> X
Before You Begin Installation Type Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	S Select the role services to install for Web Server (IIS) Role services Select the role services to install for Web Server (IIS) Role services Select the role services to install for Web Server (IIS) Common HTTP Features Directory Browsing HTTP Errors Static Content HTTP Redirection WebDAV Publishing HTTP Redirection WebDAV Publishing Select the role services HTTP Logging Custom Logging Logging Tools DOBE Logging V Request Monitor	DESTINATION SERVER JotsarServer Description Request Monitor provides infrastructure to monitor Web application health by capturing information about HTIP requests in an IIS worker process. Administrators and developers can use Request Monitor to understand which HTIP requests are executing in a worker process when the worker process has become unresponsive or very slow.
	< <u>Previous</u> <u>N</u> ext	> Install Cancel

Select role service	Add Roles and Features Wizard	DESTINATION SERVER
Before You Begin Installation Type Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	Select the role services to install for Web Server (IIS) Role services	Description CGI defines how a Web server passes information to an external program. Typical uses might include using a Web form to collect information and then passing that information to a CGI script to be emailed somewhere else. Because CGI is a standard, CGI scripts can be written using a vaniety of programming languages. The downside to using CGI is the performance overhead.
	< Previous Nex	t > Install Cancel

於「Confirm installation selections」視窗,確認選取安裝的項目是否正確(請注意: 僅會列出尚未安裝之項目,之前有安裝過的項目不會列出),確認無誤後,請點 選「Install」進行安裝。

<b>i</b>	Add Roles and Features Wizard	_ 🗆 X
Confirm installatio	on selections	DESTINATION SERVER IoTstarServer
▲ Do you need to specify an	the destinati ×	
Before You Begin	To install the following roles, role services, or features on selected server, click Insta	all.
Installation Type	Restart the destination server automatically if required	
Server Selection	Optional features (such as administration tools) might be displayed on this page b	ecause they have lick Previous to clear
Server Roles	their check boxes.	lick Previous to clear
Features		
Web Server Role (IIS)	.NET Framework 3.5 Features	
Role Services	Web Server (IIS)	
Confirmation	Web Server (IIS) Management Tools	
Results	IIS Management Console	
	Web Server	
	Application Development	
	CGI	
	Common HTTP Features	
	Default Document	
	Directory Browsing	
	HTTP Errors	
	Static Content	
	Health and Diagnostics	
	Request Monitor	
	De formani	
	Static Content Compression	
	Security	
	Request Filtering	
	Export configuration settings	
	Specify an alternate source path	
	< Previous Next > Inst	all Cancel

等待安裝完成即可點選「Close」關閉視窗。

Ъ.	Add Roles and Features Wizard	- 0 X
Installation prog	ess	DESTINATION SERVER
	View installation progress Feature installation Installation succeeded on IoTstarServer. NET Framework 3.5 Features NET Framework 3.5 Features	-
Role Services Confirmation Results	Web Server (IIS) Management Tools IIS Management Console Web Server Application Development CGI Common HTTP Features Default Document Directory Browsing HTTP Errors Static Content Health and Diagnostics HTTP Logging Request Monitor Performance Static Content Compression	
	Request Filtering You can close this wizard without interrupting running tasks. View tar page again by clicking Notifications in the command bar, and then To Export configuration settings < Previous Next >	sk progress or open this ask Details.

## 2. IoTstar Settings

安裝完 IIS(Internet Information Services)後,開啟 IoTstar 點擊 Setiings,在「Settings」的「Website」頁籤中確認相關資訊後點擊 Save,系統將會自動建立 IoTstar 站台。



setting:	S				_		$\times$
Website	Email	Database	Bot Service	Notification	Miscellane	ous	
Type IP / H Port Sign U	ost Nam Jp Page	h e* 1! V	ttp ~ 32.168.100.14 ) } Enable	7			
					Save	Ca	incel