Q: IoTstar 系统设定接口显示''Service start failed ''讯息

请确认 IIS(Internet Information Services)是否已完成安装? 若尚未安装,请参考以 下操作

star ICP DAS IoTstar				_		×
IoTstar	Settings	O-	Account Management	Website	U Start Servic	e
Event Log:				C Re	load 👕 Clea	ar
Time	Message	_				
2021-05-27 14:22:10	Service start f	ailec. The se	ttings of website	are missing	g, please r	_
						_
© ICP DAS Co., Ltd.					Version: 2.1	.0

1. 安装 IIS(Internet Information Services)

Windows 10

点击「开始」,或者按下键盘上的 WIN 键,然后输入关键词「optionalfeatures」, 点选左栏的「optionalfeatures」。



把「Internet Information Services」及「Internet Information Services 可装载的 Web 核心」点选全部开启并开启 CGI,再按「确定」,等待套用变更后关闭程序。



- Windows Server 2012
- 于「任务栏」或「开始选单」中开启「Server Manager」。



点选「Server Manager」右上方的「Manage」,再点选「Add Roles and Features」。



进入「Add Roles and Features Wizard」,阅读「Before you begin」窗口内的信息后, 再点选「Next」。



于「Select installation type」窗口,选择「Role-based or feature-based installation」, 再点选「Next」。

2	Add Roles and Features Wizard	X					
Select installation	on type	DESTINATION SERVER					
Before You Begin	Select the installation type. You can install roles and features on a runn machine, or on an offline virtual hard disk (VHD).	ing physical computer or virtual					
Server Selection	Role-based or feature-based installation Configure a single server by adding roles, role services, and features.						
Features Confirmation Repubs	Remote Desktop Services Installation Install required role services for Virtual Desktop Infrastructure (VDI) or session-based desktop deployment.	to create a virtual machine-based					
	< Previous <u>Next</u> >	Install Cancel					

于「Select destination server」窗口,选择要将 Server Roles and Features 安装于哪 个服务器,再点选「Next」。

请注意:本范例用以选择「Select a server from the server pool」并在下方「Server Pool」选取服务器名称为 IoTstarServer 的服务器来进行安装,请依据自行需求选择要安装的服务器。

elect destinati	on server		loTstarSe
Before You Begin	Select a server or a vi	rtual hard disk on whic	h to install roles and features.
Installation Type	Select a server from the se	m the server pool	
Server Selection	 Select a virtual hat 	rd disk	
Server Roles	Server Pool		
Features	Filter		
	Filter:		
	Name	IP Address	Operating System
	IoTstarServer	10.0.0.4	Microsoft Windows Server 2012 R2 Datacenter
	1 Computer(s) found This page shows serv Add Servers comman	ers that are running Wi Id in Server Manager. C	ndows Server 2012, and that have been added by using filline servers and newly-added servers from which data

于「Select server roles」窗口,依据下方列表勾选 Server roles,完成后点选「Next」。

	Roles A. Web Server (IIS)	
2	Add Roles and Features Wizard	_ D X
Select server role Before You Begin Installation Type Server Selection Server Roles Peatures Web Server Role (IIS) Role Services Confirmation Results	Select one or more roles to install on the selected server. Roles Application Server DN/S Server Rax Server B File and Storage Services (1 of 12 installed) Hyper-V Network Policy and Access Services Remote Access Remote Access	DESTINATION SERVER InitianGener Description Web Server (IIS) provides a reliable, manageable, and scalable Web application infrastructure.
	Nemote Desktop Services Volume Activation Services Web Server (IIS) Windows Deployment Services Windows Server Essentials Experience Windows Server Update Services Vindows Server Update Services	ext > Install Cancel

请注意: 勾选「Web Server (IIS)」时会跳出下图窗口,请先勾选「Include management tools (if applicable)」,再点选「Add Features」。

4	Web Server (IIS)
	Management Tools
	[Tools] IIS Management Console

于「Select features」窗口,依据下方列表勾选 Features,完成后点选「Next」。



elect features	Select one or more features to install on the selected server.	DESTINATION SERVI IoTstarServ
Installation Type Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	Image: Sector Stream Image: Sector Stream Image: Sector	Description .NET Framework 3.5 combines the power of the .NET Framework 2.0 APIs with new technologies for building applications that offer appealing user interfaces, protect your customers' personal identity information, enable seamless and provide the ability to model a range of business processes.

于「Web server Role (IIS)」窗口,阅读并了解相关信息后,再点选「Next」。

<u>L</u>	Add Roles and Features Wizard
Web Server Ro	e (IIS) destination server Iotrar
Before You Begin Installation Type Server Selection Server Roles Features Web Server Role (IS) Role Services Confirmation Results	 Web servers are computers that let you share information over the Internet, or through intranets and extranets. The Web Server role includes Internet Information Services (IIS) 8.5 with enhanced security, diagnostic and administration, a unified Web platform that integrates IIS 8.5, ASP.NET, and Windows Communication Foundation. Things to note: Using Windows System Resource Manager (WSRM) can help ensure equitable servicing of Web server traffic, especially when there are multiple roles on this computer. The default installation for the Web Server (IIS) role includes the installation of role services that enable you to serve traffic content, make minor customizions (such as default documents and HTTP errors), monitor and log server activity, and configure static content compression.
	More information about Web Server IIS
	< Previous Next > Install Cancel

于「Select role services」窗口,依据下方列表勾选 Web Server Role,完成后点选「Next」。



<u>ه</u>	Add Roles and Features Wizard	_ D X
Select role service Before You Begin Installation Type Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	Select the role services to install for Web Server (IIS) Role services Web Server Web Server Oracle Description Default Document Directory Browsing HTTP Errors Static Content HTTP Redirection WebDAV Publishing Health and Diagnostics HTTP Logging Custom Logging DoBE Logging DOBE Monitor	DESTINATION SERVER IoTstarGener Period Service Infrastructure to monitor Web application health by capturing information about HTTP requests in an IIS worker process. Administrators and developers can use Request Monitor to understand which HTTP requests are executing in a worker process when the worker process has become unresponsive or very slow.
	< Previous Nex	t > Install Cancel

elect role servio	ces		DESTINATION SERVER IoTstarServer
Before You Begin	Select the role services to install for Web Server (IIS)		
Installation Type	Role services		Description
Server Selection Server Roles Features Web Server Role (IIS) Role Services Confirmation Results	Application Development NET Extensibility 3.5	^	CGI defines how a Web server passes information to an external program. Typical uses might include using a Web form to collect information and then passing that information to a CGI script to be emailed somewhere else. Because CGI is a standard, CGI scripts can be written using a variety of programming languages. The
			downside to using CGI is the
	ISAPI Extensions ISAPI Filters Server Side Includes WebSocket Protocol FTP Server	Ш	performance overhead.
	C III	>	

于「Confirm installation selections」窗口,确认选取安装的项目是否正确(请注意: 仅会列出尚未安装之项目,之前有安装过的项目不会列出),确认无误后,请点选「Install」进行安装。

a	Add Roles and Features Wizard	-		x
Confirm installation	on selections Destr	NATION IoTs	I SERVE tarServi	IR er
▲ Do you need to specify an	alternate source path? One or more installation selections are missing source files on the de	stinati.		ĸ
Before You Begin	To install the following roles, role services, or features on selected server, click Install.			_
Installation Type	Restart the destination server automatically if required			
Server Selection	Optional features (such as administration tools) might be displayed on this page because	they	have	
Server Roles	been selected automatically. If you do not want to install these optional features, click Pr their check boxes.	evious	to cle	ar
Features				_
Web Server Role (IIS)	.NET Framework 3.5 Features			
Role Services	.NET Framework 3.5 (includes .NET 2.0 and 3.0)			
Confirmation	Web Server (IIS)			
Results	IIS Management Console			
	Web Server			
	Application Development			
	CGI			
	Common HTTP Features			
	Directory Resurring			
	HTTP From			
	Static Content			
	Health and Diagnostics			
	HTTP Logging			
	Request Monitor			
	Performance			
	Static Content Compression			
	Security			
	Request Filtering			
				_
	Export configuration settings Specify an alternate source path			
	< Previous Next > Install	(ancel	

等待安装完成即可点选「Close」关闭窗口。

1 1	Add Roles and Features Wizard	• ×
Installation prog	ress destination	IN SERVER IstarServer
	View installation progress Feature installation Installation succeeded on IoTstarServer. NET Framework 3.5 Features	
Web Server Role (IIS) Role Services Confirmation Results	.NET Framework 3.5 (includes .NET 2.0 and 3.0) Web Server (IIS) Management Tools IIS Management Console Web Server Application Development	
	CGI Common HTTP Features Default Document Directory Browsing HTTP Errors Static Content	
	Health and Diagnostics HTTP Logging Request Monitor Performance Static Content Compression Security Request Filtering	
	You can close this wizard without interrupting running tasks. View task progress or op page again by clicking Notifications in the command bar, and then Task Details. Export configuration settings	en this
	< Previous Next > Close	Cancel

2. IoTstar Settings

安装完 IIS(Internet Information Services)后,开启 IoTstar 点击 Setiings,在「Settings」的「Website」页签中确认相关信息后点击 Save,系统将会自动建立 IoTstar 站台。



setting:	S				_		\times
Website	Email	Database	Bot Service	Notification	Miscellane	ous	
Type IP / H Port Sign U	ost Nam Jp Page	h e* 1! V	ttp ~ 32.168.100.14) C) Enable	7			
					Save	Ca	incel