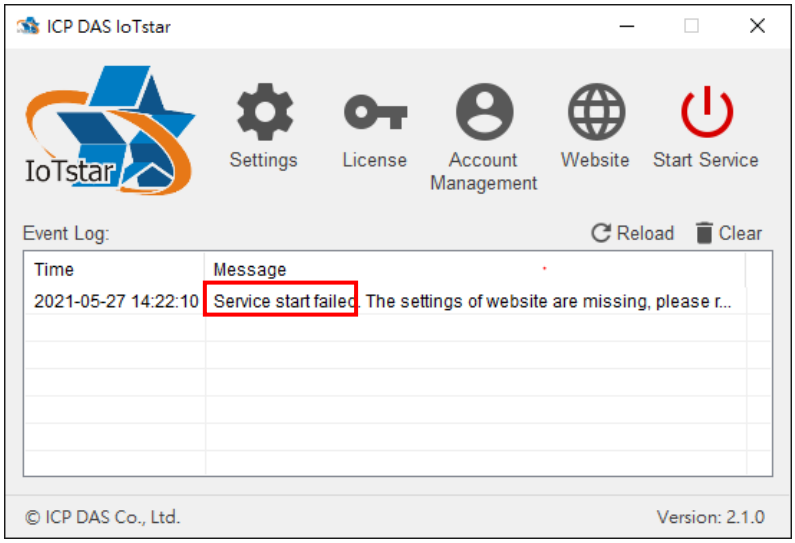
Q: IoTstar 系统设定接口显示"Service start failed "讯息

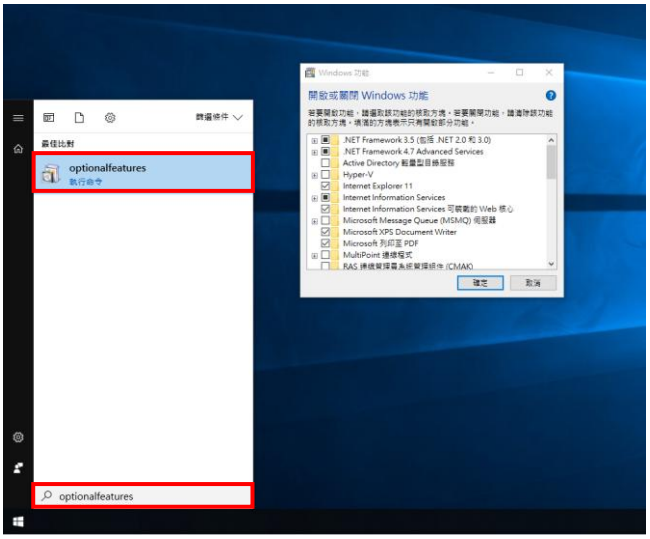
请确认 IIS(Internet Information Services)是否已完成安装？若尚未安装，请参考以下操作



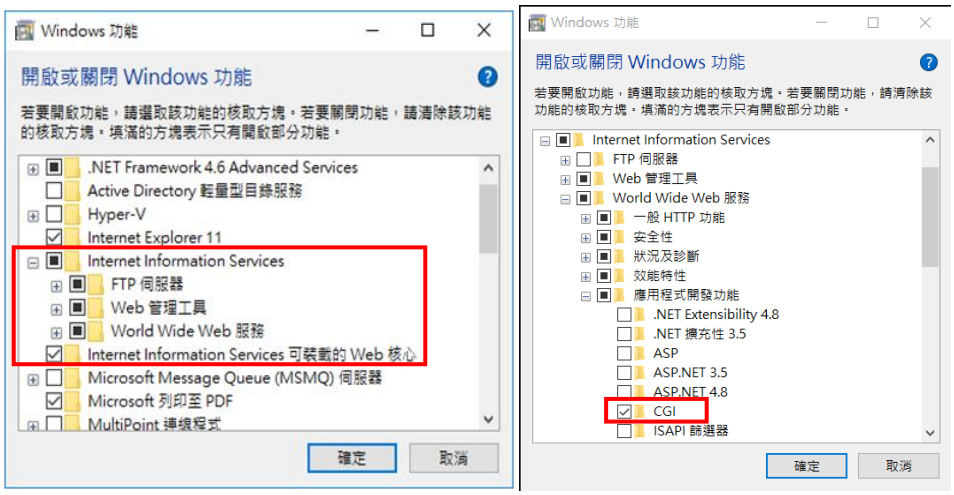
1. 安装 IIS(Internet Information Services)

- Windows 10

点击「开始」，或者按下键盘上的 WIN 键，然后输入关键词「optionalfeatures」，点选左栏的「optionalfeatures」。

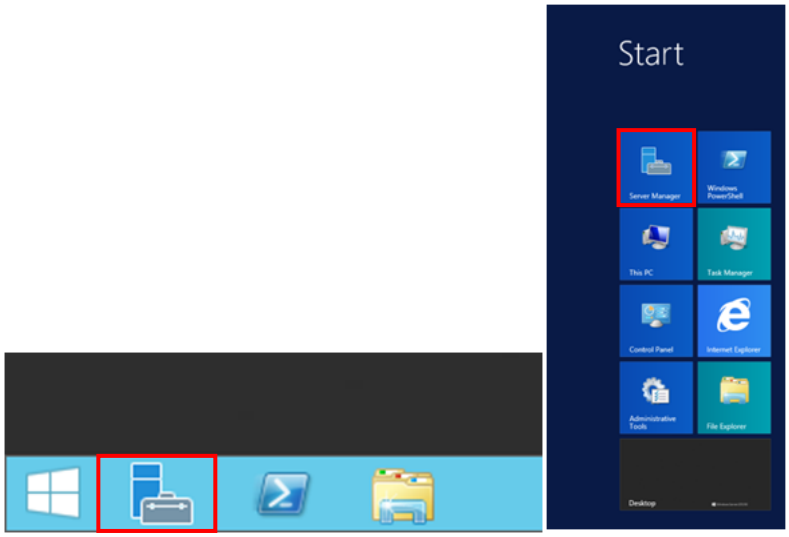


把「Internet Information Services」及「Internet Information Services 可装载的 Web 核心」点选全部开启并开启 CGI，再按「确定」，等待套用变更后关闭程序。

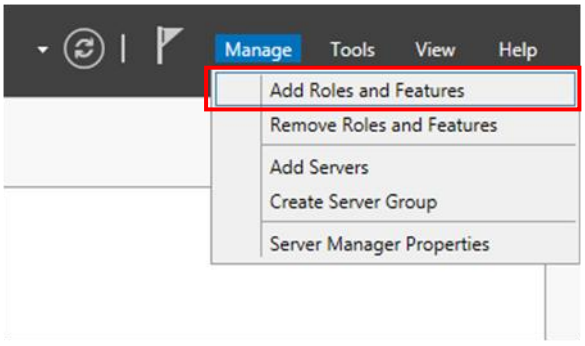


- Windows Server 2012

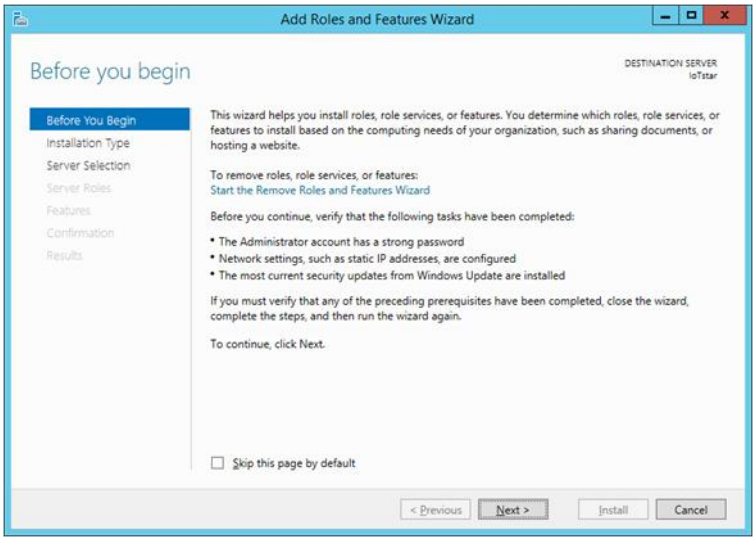
于「任务栏」或「开始选单」中开启「Server Manager」。



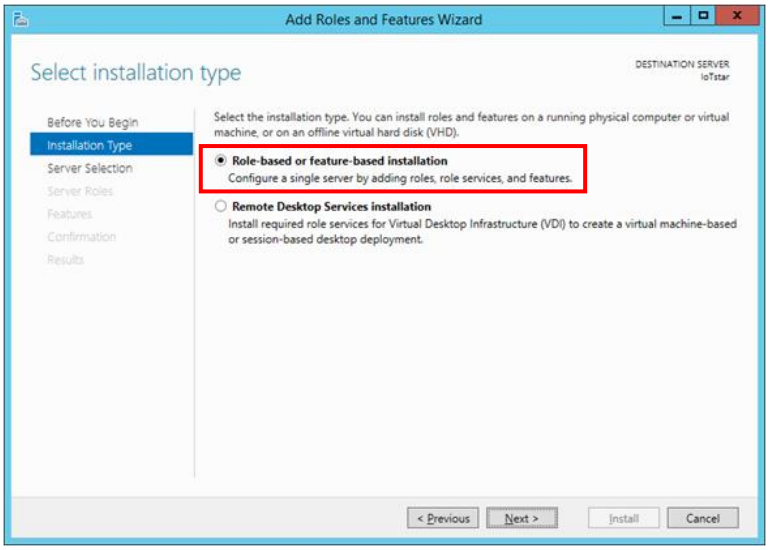
点选「Server Manager」右上方的「Manage」，再点选「Add Roles and Features」。



进入「Add Roles and Features Wizard」，阅读「Before you begin」窗口内的信息后，再点选「Next」。

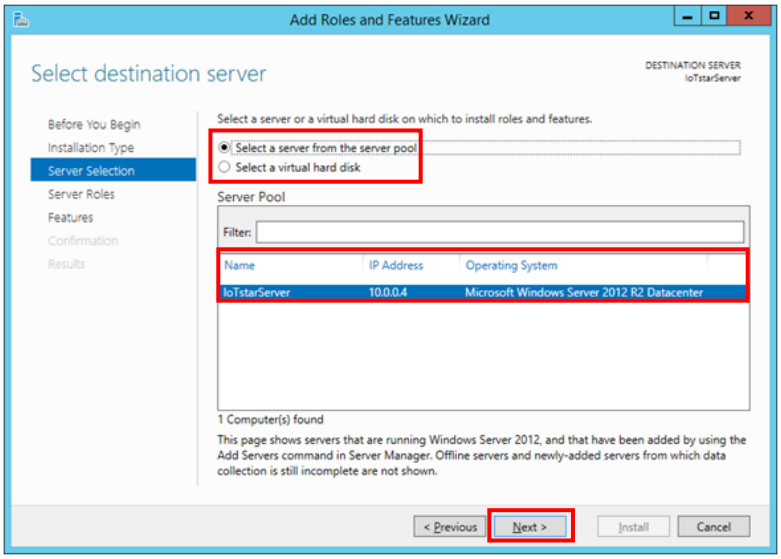


于「Select installation type」窗口，选择「Role-based or feature-based installation」，再点选「Next」。



于「Select destination server」窗口，选择要将 Server Roles and Features 安装于哪个服务器，再点选「Next」。

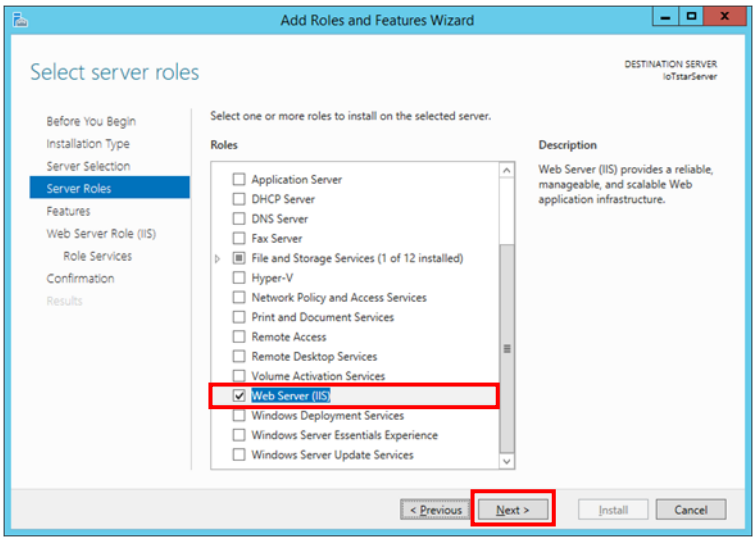
请注意：本范例用以选择「Select a server from the server pool」并在下方「Server Pool」选取服务器名称为 IoTstarServer 的服务器来进行安装，请依据自行需求选择要安装的服务器。



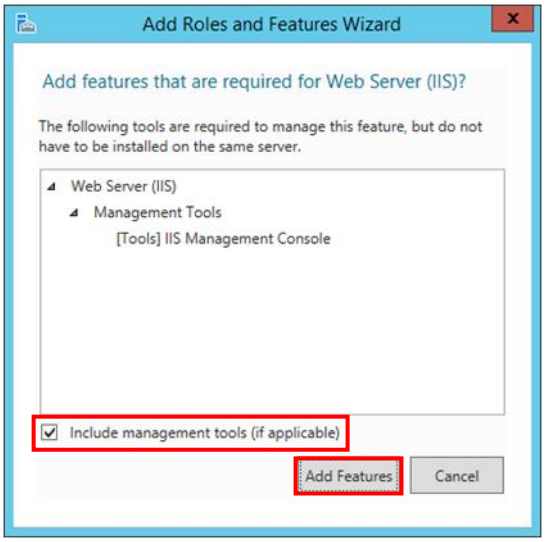
于「Select server roles」窗口，依据下方列表勾选 Server roles，完成后点选「Next」。

Roles

A. Web Server (IIS)



请注意：勾选「Web Server (IIS)」时会跳出下图窗口，请先勾选「Include management tools (if applicable)」，再点选「Add Features」。

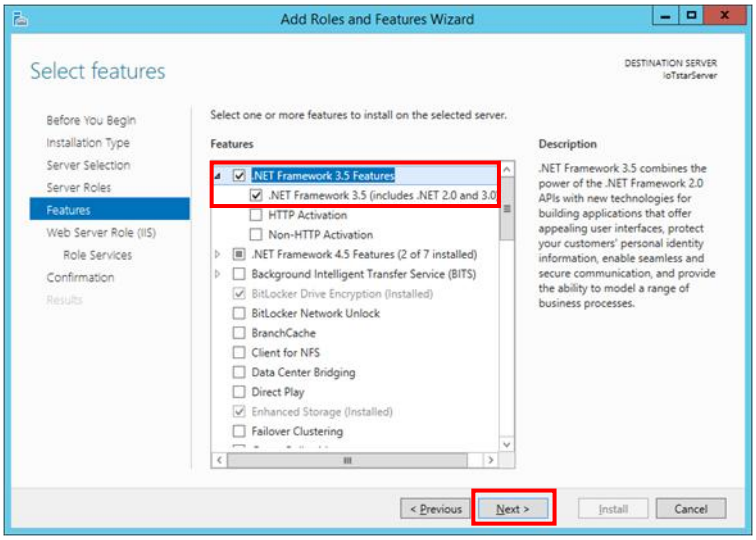


于「Select features」窗口，依据下方列表勾选 Features，完成后点选「Next」。

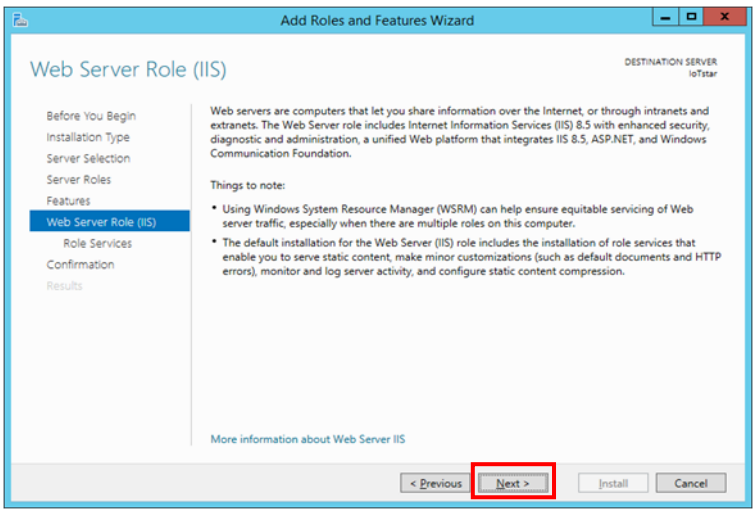
Features

A. .NET Framework 3.5 Features

I. .NET Framework 3.5 (inludes .NET 2.0 and 3.0)



于「Web server Role (IIS)」窗口，阅读并了解相关信息后，再点选「Next」。



于「Select role services」窗口，依据下方列表勾选 Web Server Role，完成后点选「Next」。

Role Services

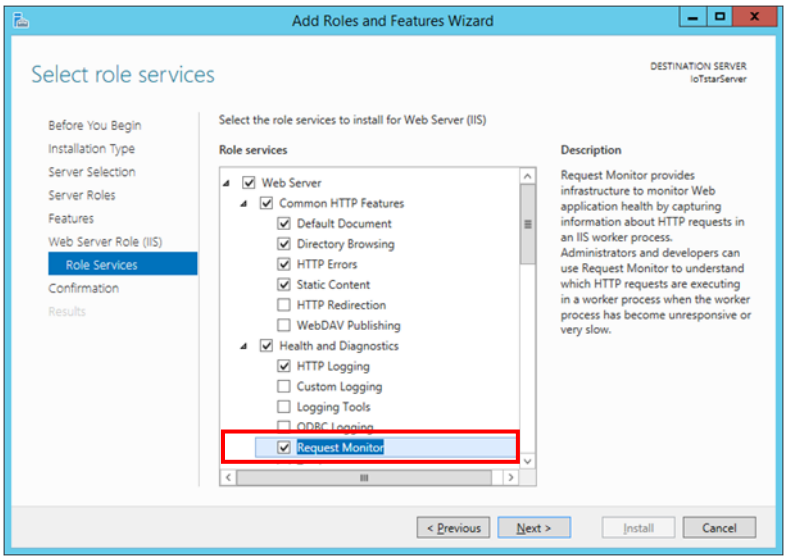
A. Web Server

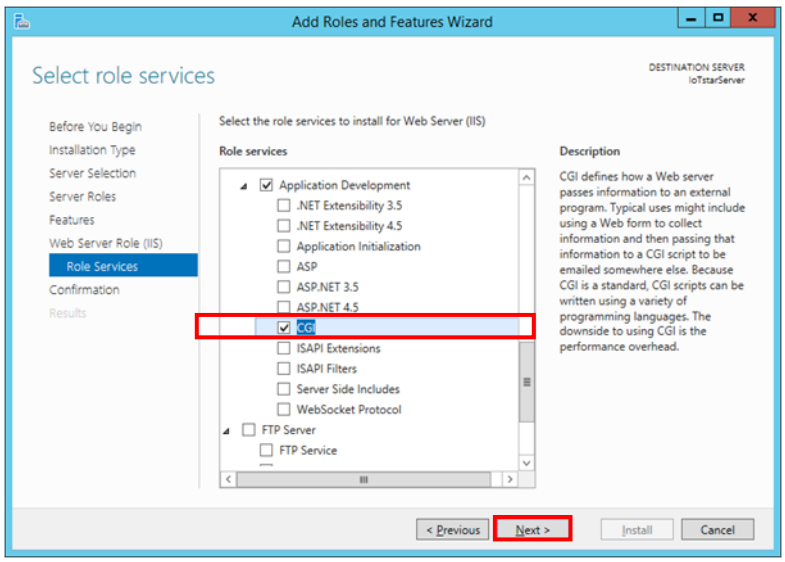
I. Health and Diagnostics

i. Request Monitor

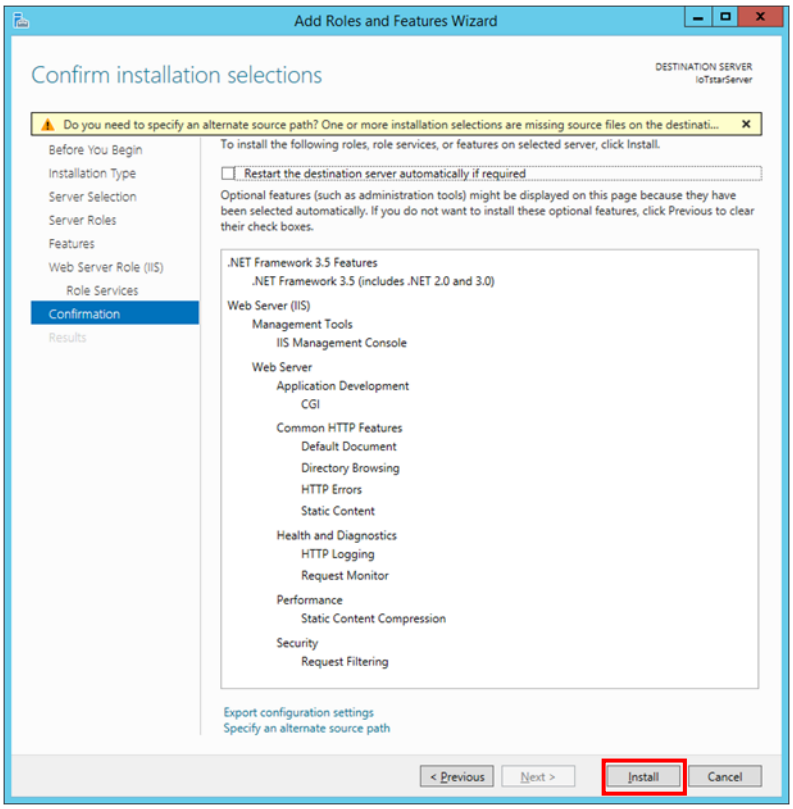
II. Application Development

i. CGI

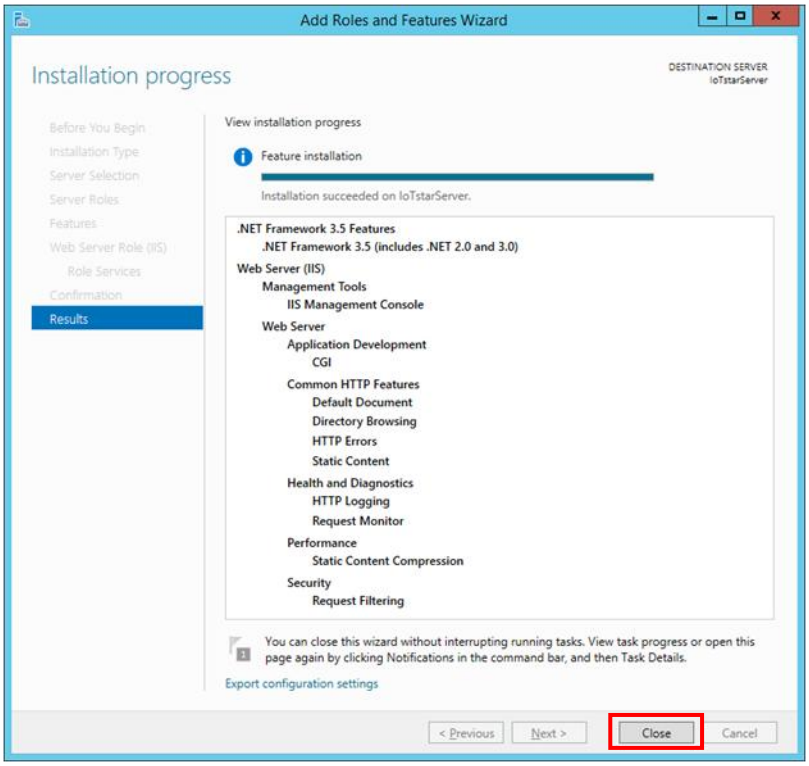




于「Confirm installation selections」窗口，确认选取安装的项目是否正确(请注意：仅会列出尚未安装之项目，之前有安装过的项目不会列出)，确认无误后，请点选「Install」进行安装。

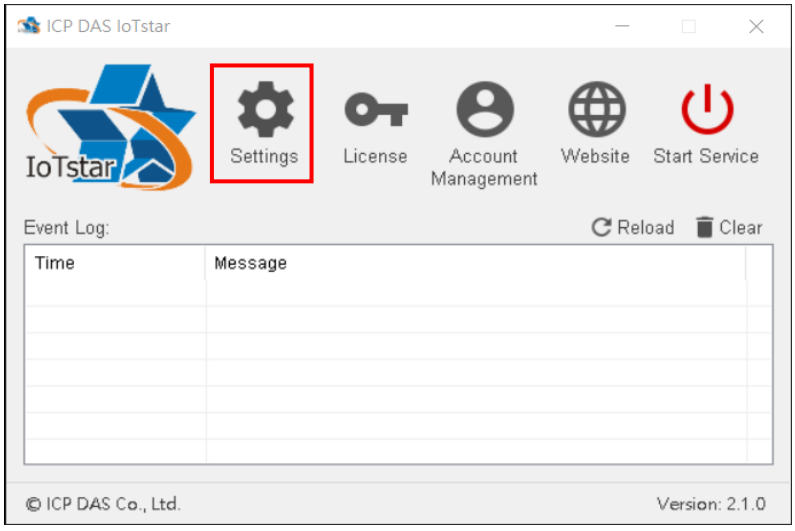


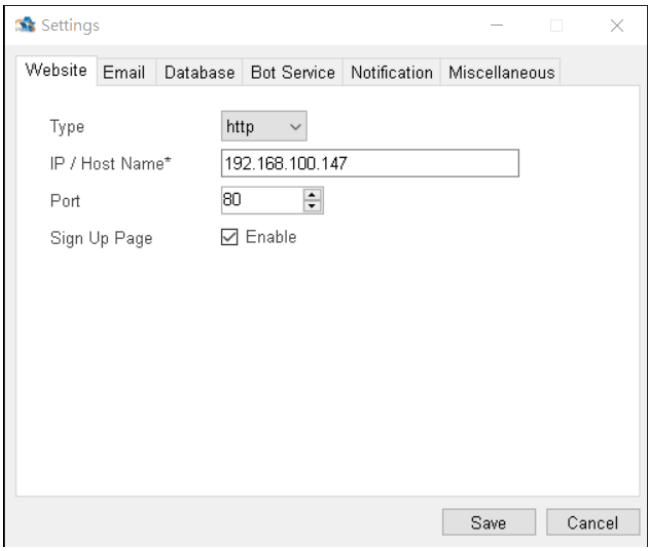
等待安装完成即可点选「Close」关闭窗口。



2. IoTstar Settings

安装完 IIS(Internet Information Services)后，开启 IoTstar 点击 Setiings，在「Settings」的「Website」页签中确认相关信息后点击 Save，系统将会自动建立 IoTstar 站台。




Settings
Website
Email
Database
Bot Service
Notification
Miscellaneous
Type
http
IP / Host Name*
192.168.100.147
Port
80
Sign Up Page
Enable
Save
Cancel