

EMP-2848M Firmware Update Manual

English

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WARRANTY

All products manufactured by ICP DAS are warranted against defective materials for a period of one year from the date of delivery to the original purchaser.

WARNING

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CONTACT US

If you have any questions, please feel free to contact us via email at:

service@icpdas.com, **service.icpdas@gmail.com**



SUPPORT

EMP-2848M

1. Firmware update process

This chapter explains how to update the firmware using the website. The update process is as follows:

1. Log in to the website.



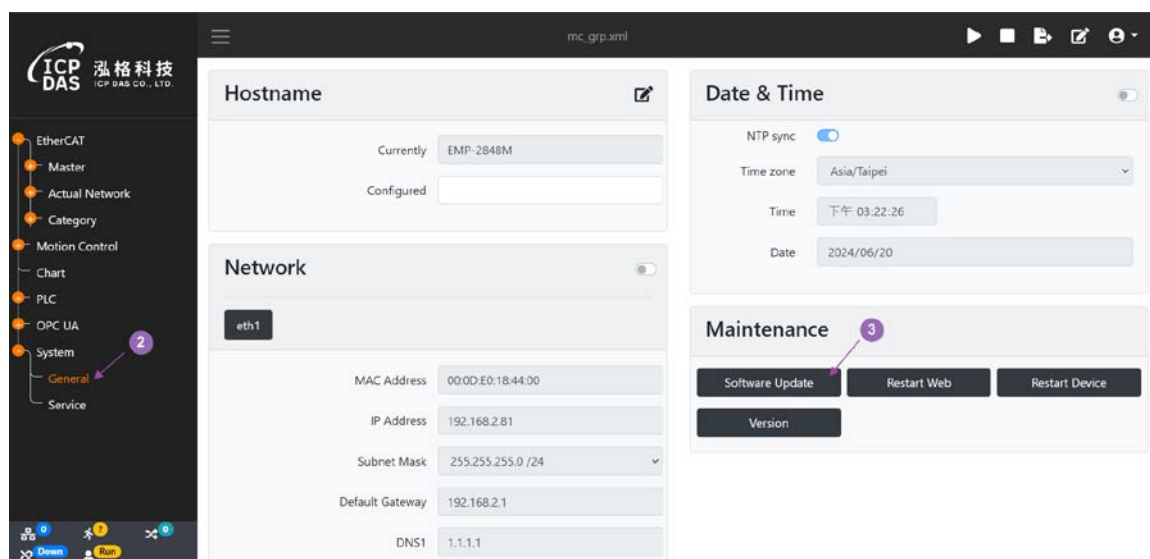
ICP DAS 泓格科技
ICP DAS CO., LTD.

Username

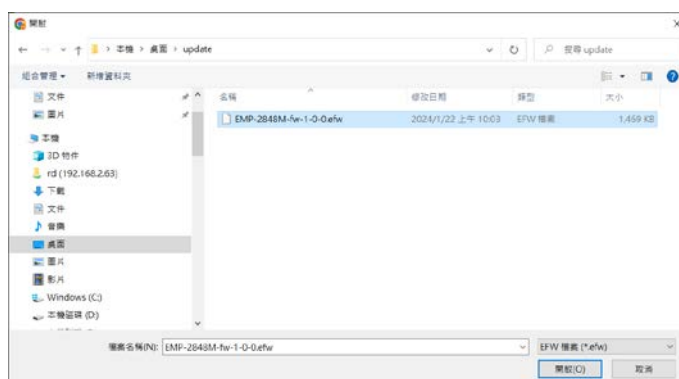
Password

Login

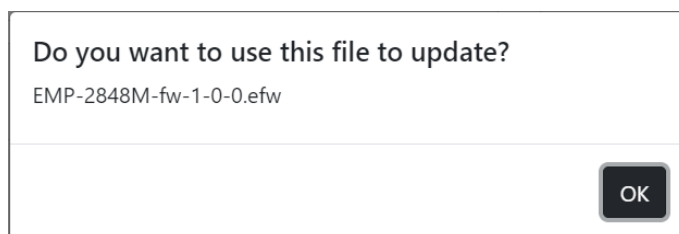
2. Click System->General node.
3. Click the “Software Update” button.



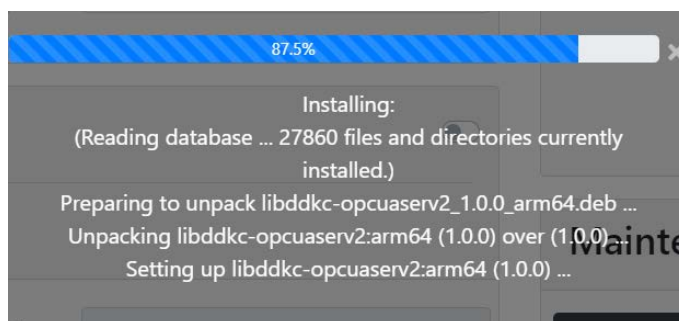
- The open file dialog box will appear, select the local firmware update file(.efw).



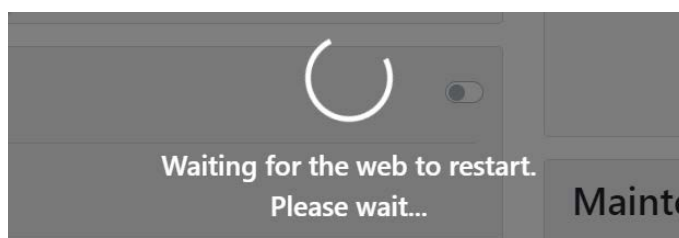
- Then a file confirmation dialog box will appear. Click “OK” button to confirm the update.



- Start the software update process, wait until the progress bar reaches 100% without any error, it means the software update is successful.



- If the software update package includes a web software update, the web server will be restarted and wait for the restart to complete.



8. After the web server restart is complete, perform a hard refresh in your browser to clear the cache. Below are common browser shortcut keys:

- Chrome

Windows/Linux:

1. Hold down Ctrl and click the Reload button.
2. Ctrl + F5.
3. Ctrl + Shift + R.

MacOS:

1. Hold Shift and click the Reload button.
2. Command + Shift + R.

- Firefox

Windows/Linux:

1. Hold down Ctrl and click the Reload button.
2. Ctrl + F5.
3. Ctrl + Shift + R.

MacOS:

1. Hold Shift and click the Reload button.
2. Command + Shift + R.